



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
WASHINGTON, DC 20410-2000

OFFICE OF FAIR HOUSING
AND EQUAL OPPORTUNITY

Know Your Rights
Are you Limited English Proficient?
(LEP)

Have you tried to get benefits or services from the government or an organization receiving government money but were unable to because you cannot read, speak, write, or understand English well enough?

Did you know that this could be a form of national origin discrimination?

What is national origin discrimination?

A federal law, Title VI of the Civil Rights Act of 1964, protects your civil rights, including your right to be free from national origin discrimination.

The Supreme Court of the United States of America said that one type of national origin discrimination is discrimination based on your inability to speak, read, write, or understand English.

This means that states or local governments or any organization that receives money or other types of assistance from the federal government cannot discriminate against you because of your national origin.

Here are some examples of what might be national origin discrimination:

- A public housing agency only has forms or documents in English and does not know how to help you if you don't speak, read, write, or understand English well enough.
- You call the landlord to report an emergency, but they cannot help you because they only speak English and they cannot understand your language.
- The landlord communicates important information to you only in English, but you do not read or understand English well enough to understand the information.
- You seek help at a public housing agency or other assisted housing providers but there is not an employee or interpreter who can speak your language. You are told to return with someone who can interpret for you.
- A public housing or assisted housing provider sends important documents to you -- such as applications, letters regarding demolition, relocation, or termination of lease, or any letter that requires your reply -- in English only.
- A local or State government receives funds from the federal government for community

planning and development that impacts your community. As part of the planning and development, they have to involve the local community, but they only speak with individuals in the community who are fluent in English.

If you believe that you have experienced national origin discrimination and want help or more information, please call this hotline number: 1-800-669-9777 (voice); or, 1-800-927-9275 (TTY) or write to the following addresses specific to your locality:

ALL FHEO FIELD OFFICES

BOSTON Hub

U.S. Department of Housing and Urban Development
New England Office
10 Causeway Street, Room 308
Boston, Massachusetts 02222-1092
Tele: 617-994-8320

NEW YORK/NEW JERSEY Hub

U.S. Department of Housing and Urban Development
New York/New Jersey Office
26 Federal Plaza
New York, New York 10278-0068
Tele: 212-264-1290

Buffalo:

U.S. Department of Housing and Urban Development
465 Main Street
Buffalo, New York 14203-1780
Tele: 716-551-5755 extension 5600

Newark:

U.S. Department of Housing and Urban Development
New Jersey State Office
1 Neward Center
13th Floor
Newark, New Jersey 07102-3298
Tele: 973-622-7900 extension 3250

PHILADELPHIA Hub

U.S. Department of Housing and Urban Development
Mid Atlantic Office
100 Penn Square
Philadelphia, Pennsylvania 19107-3390
Tele: 215-656-0661 extension 3265

Pittsburg:

U.S. Department of Housing and Urban Development
339 Sixth Avenue, Sixth Floor
Pittsburgh, Pennsylvania 15222-2515
Tele: 412-355-3167

Baltimore:

U.S. Department of Housing and Urban Development
Maryland State Office
10 South Howard Street, Fifth Floor
Baltimore, Maryland 21201-2502
Tele: 410-962-2520 extension 3017

Richmond:

U.S. Department of Housing and Urban Development
3600 West Broad Street
Richmond, Virginia 23230-0331
Tele: 804-278-4504 extension 3234

District of Columbia:

U.S. Department of Housing and Urban Development
820 First Street, NE
Washington, DC 20002-4205
Tele: 202-275-9200 extension 3157

ATLANTA Hub

U.S. Department of Housing and Urban Development
Southeast Office
40 Marietta Street, Five Points Plaza
Atlanta, Georgia 30303-3388
Tele: 404-331-5001

Alabama:

U.S. Department of Housing and Urban Development
600 Beacon Parkway West
Birmingham, Alabama 35209-3144
Tele: 205-290-7630 extension 1013

Coral Gables:

U.S. Department of Housing and Urban Development
Gables 1 Tower
1320 S. Dixie Highway
Coral Gables, Florida 33146-2911
Tele: 305-536-4479 extension 2218

Jacksonville:

U.S. Department of Housing and Urban Development
301 West Bay Street
Jacksonville, Florida 32202-5121
Tele: 904-232-1777 extension 2138

San Juan:

U.S. Department of Housing and Urban Development
1171 Chardon Avenue, Suite 301
San Juan, Puerto Rico 00918-0903
Tele: 787-766-5400 extension 2047

Louisville:

U.S. Department of Housing and Urban Development
Kentucky State Office
601 W. Broadway, Room 110
Louisville, Kentucky 40202-1044
Tele: 502-582-6163 extension 230

Knoxville:

U.S. Department of Housing and Urban Development
710 Locust Street
Knoxville, Tennessee 37902-2526
Tele: 423-545-4379 extension 113

Greensboro:

U.S. Department of Housing and Urban Development
2306 W. Meadowview Road
Greensboro, North Carolina 27407-3703
Tele: 336-547-4050 extension 126

Columbia:

U.S. Department of Housing and Urban Development
1835 Assembly Street
Columbia, South Carolina 29201-2480
Tele: 803-765-5936

CHICAGO Hub

U.S. Department of Housing and Urban Development
Midwest Office
77 West Jackson Boulevard
Chicago, Illinois 60604-3507
Tele: 312-353-7776

Minneapolis:

U.S. Department of Housing and Urban Development
Minnesota State Office
Kinnard Financial Center
920 Second Avenue
Minneapolis, Minnesota 55402
Tele: 612-370-3185

Detroit:

U.S. Department of Housing and Urban Development
477 Michigan Avenue
Detroit, Michigan 48226-2592
Tele: 313-226-6280

Milwaukee:

U.S. Department of Housing and Urban Development
310 West Wisconsin Avenue
Milwaukee, Wisconsin 53202-2289
Tele: 414-297-3214 extension 8300

Columbus:

U.S. Department of Housing and Urban Development
Ohio State Office
200 North High Street
Columbus, Ohio 43215 -2499
Tele: 614-469-5737 extension 8170

Indianapolis:

U.S. Department of Housing and Urban Development
151 North Delaware Street
Indianapolis, Indiana 46204-2526
Tele: 317-226-7654

FORT WORTH Hub

U.S. Department of Housing and Urban Development
Southwest Office
801 Cherry Street, P.O. Box 2905
Fort Worth, Texas 76113-2905
Tele: 817-978-5868

Little Rock:

U.S. Department of Housing and Urban Development
425 West Capitol Avenue, Suite 900
Little Rock, Arkansas 72201-3405
Tele: 501-324-6296

Oklahoma City:

U.S. Department of Housing and Urban Development
500 West Main Street, Suite 400
Oklahoma City, Oklahoma
Tele: 405-553-7435 extension 7439

Houston:

U.S. Department of Housing and Urban Development
2211 Norfolk, Suite 200
Houston, Texas 77098-4096
Tele: 713-313-2274 extension 7117

New Orleans:

U.S. Department of Housing and Urban Development
Louisiana State Office
501 Magazine
New Orleans, Louisiana 70130
Tele: 504-589-7219 extension 3012

Albuquerque:

U.S. Department of Housing and Urban Development
625 Silver Avenue, SW
Suite 100
Albuquerque, New Mexico 87102-3185
Tele: 505-346-7327 extension 263

San Antonio

U.S. Department of Housing and Urban Development
800 Dolorosa Street
San Antonio, Texas 78207-4563
Tele: 210-475-6800 extension 2309

KANSAS CITY Hub

U.S. Department of Housing and Urban Development
Great Plains Office
400 State Avenue
Kansas City, Kansas 66101-2406
Tele: 913-551-6889

Omaha:

U.S. Department of Housing and Urban Development
10909 Mill Valley Road
Omaha, Nebraska 68154-3955
Tele: 402-492-3109

St. Louis:

U.S. Department of Housing and Urban Development
122 Spruce Street, Third Floor
St. Louis, Missouri 63103-6331
Tele: 314-539-6327

DENVER Hub

U.S. Department of Housing and Urban Development
First Interstate Tower North
Rocky Mountain Office
633 17th Street
Denver, Colorado 80202-2349
Tele: 303-672-5434

SAN FRANCISCO Hub

U.S. Department of Housing and Urban Development
Pacific/Hawaii Office
450 Golden Gate Avenue
San Francisco, California 94102-3448
Tele: 415-436-8420

Honolulu:

U.S. Department of Housing and Urban Development
500 Ala Moana Boulevard, Suite 500
Honolulu, Hawaii 96813-4918
Tele: 808-522-8182 extension 269

Los Angeles:

U.S. Department of Housing and Urban Development
611 W. 6th Street, Suite 1020
Los Angeles, California 90017
Tele: 213-894-8000 extension 3400

Nevada:

U.S. Department of Housing and Urban Development
333 North Rancho Drive
Suite 700
Las Vegas, Nevada 89106-3714
Tele: 702-388-6053

SEATTLE Hub

U.S. Department of Housing and Urban Development
Northwest/Alaska Office
909 First Avenue
Seattle, Washington 98104-1000
Tele: 206-220-5304

Oregon:

U.S. Department of Housing and Urban Development
400 Southwest Sixth Avenue, Suite 700
Portland, Oregon 97204-1632
Tele: 503-326-5779

Anchorage:

U.S. Department of Housing and Urban Development
Anchorage Office
3000 C Street, Suite 401
Anchorage, AK 99503
Tele: 907-677-9837

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form HUD-713.1 (02/03)

U.S. Department of Housing and Urban Development

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